Guide for Users of RIVIAM's Digital Immunisations Service

How to: Navigate the RIVIAM Homepage

18th August 2021

v0.1

1 Introduction

This guide explains how to Navigate around the RIVIAM Digital Care platform. It introduces the main areas of the platform and identifies the main functions that can be carried out.

For the best experience using the RIVIAM Digital Care platform, please use the latest versions of Chrome, Edge, Safari or Firefox.

2 User Home Page

2.1 Home page overview

Use the Home page in RIVIAM to find out information and use short cuts to help you perform your role.

This includes your:
1. Current work list – shows the patient records that are locked to you.
2. Recently accessed referrals – shows the patient records that you have recently visited.
3. RIVIAM News – provides information about RIVIAM. Currently, there is no news configured on the test site.
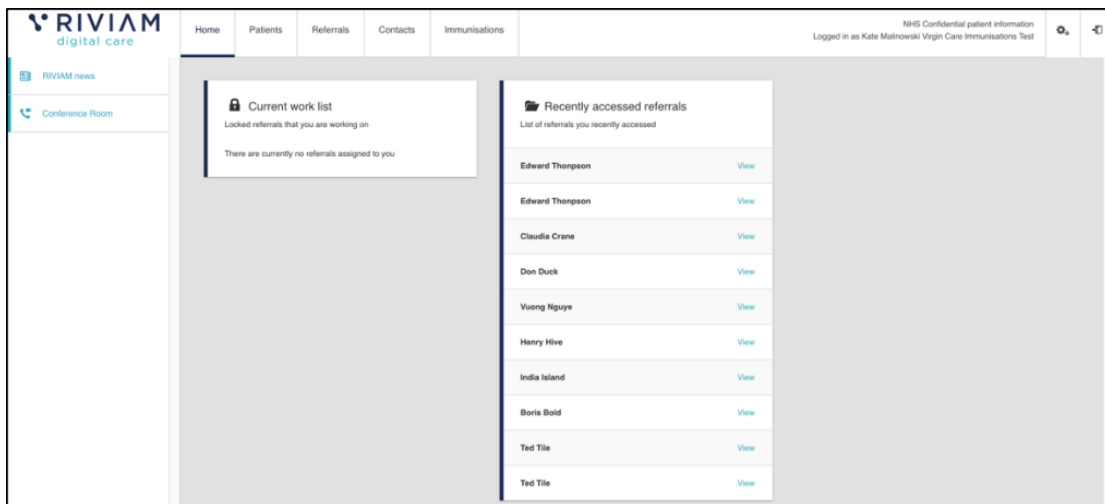

Figure 1 - RIVIAM Digital Care Homepage

2.2 User details

In the top right of the page you'll see your name and your organization displayed, along with the NHS Confidential statement required by NHS Information Governance.

3   Patients Dashboard

3.1   Patients dashboard overview

The patient home page allows you to search or select your recent and most accessed patients. You can search by first name and surname or NHS number.
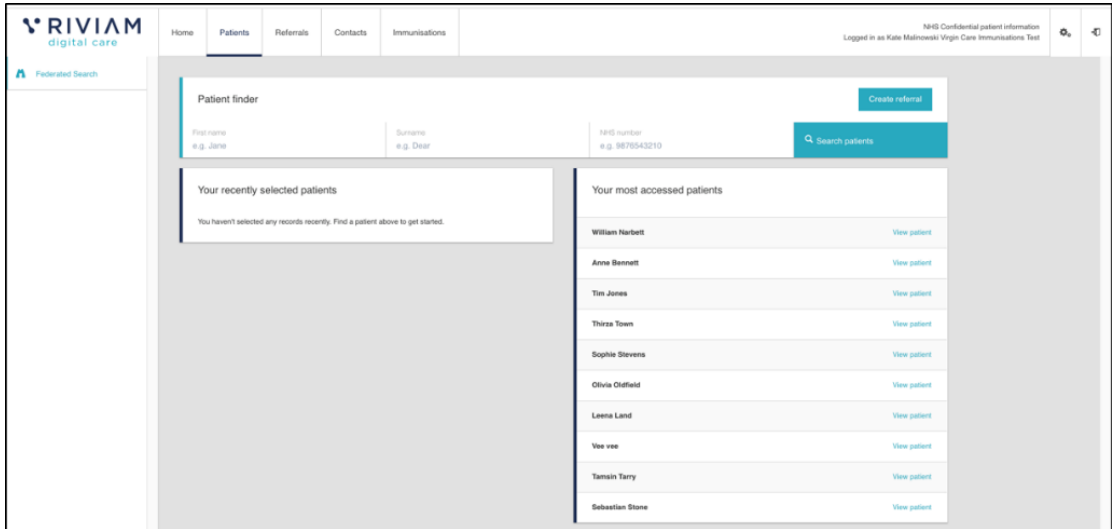

Figure 2 - RIVIAM patient dashboard overview

3.2   Patient single view

If you click on a patient, you will be taken to the single patient view. This page provides a way of managing all the information about a person across RIVIAM, including recent referrals.
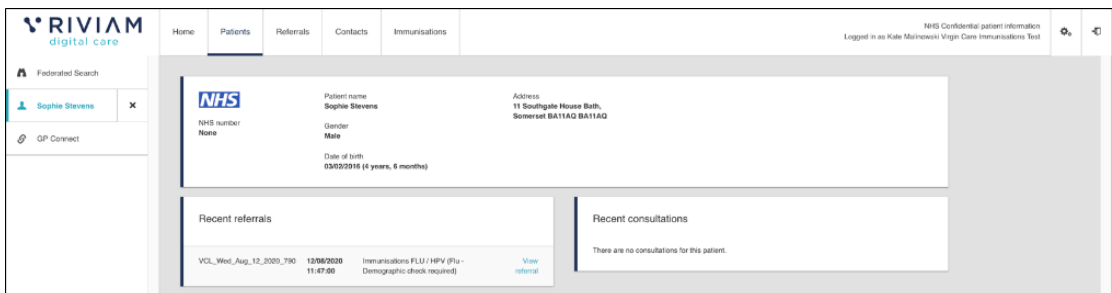

Figure 3 - RIVIAM patient single view

4   Referral Dashboard

4.1   Pathway dashboard

RIVIAM's immunisation service is built on top of a successful and powerful workflow engine. When a consent is received, RIVIAM scores the consent and moves it into an appropriate workflow step. This might be a step that shows a consent needing clinical review, it's a duplicate or that a demographic check is required.
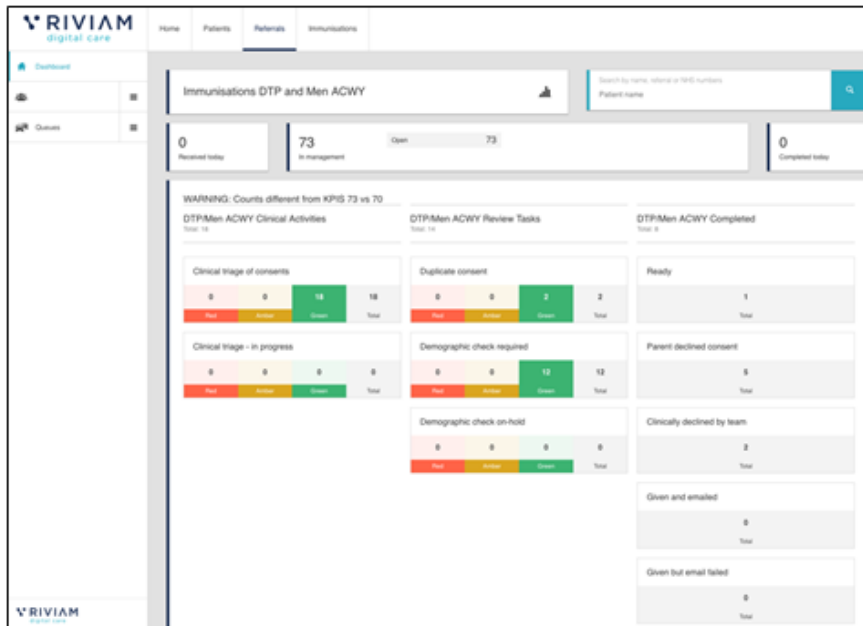

Figure 4 - RIVIAM Referrals dashboard overview

Figure 4 is screen shot of a pathway for DTP and Men ACWY showing the different triage steps and queues. The pathway dashboard provides a simple clear way for clinicians and managers to see how much work is outstanding (e.g. clinical triage required) or if there are consents that are waiting a response.

5   Immunisations dashboard

The immunisations dashboard provides a summary of all open immunisations and provides a way to navigate to new functionality of schools and clinic schedules.

The dashboard shows the total number of consents received and a small graph of activity over the last 100 days. This is grouped by the type of immunisation programme (e.g. Flu, HPV or DTP) and year (e.g. 2018, 2019).
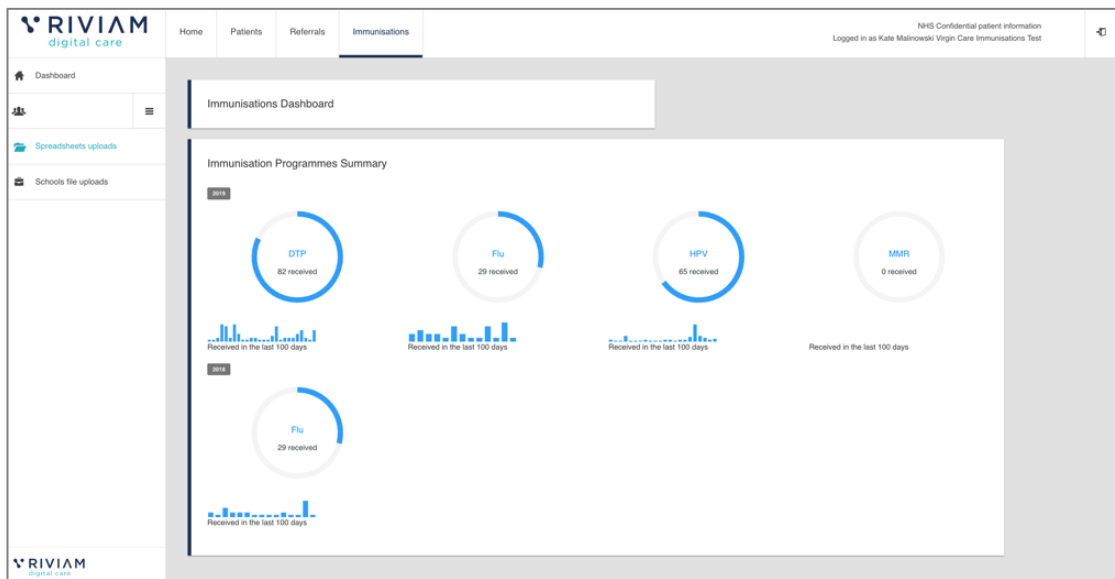

Figure 5 - RIVIAM Immunisations dashboard overview

6 Typical Usage of the various dashboards

For a typical Immunisations User, the Immunisations dashboard would be the main focus for clinicians and administrators. From here you can drill down into each immunization programme and beyond that into specific schools and then into individual patients.

If you want to try and find individuals, then you can do this through either the patients or referrals dashboard. The referrals dashboard can be used as a landing point for managing triage of patients across a number of areas.

The left hand navigation bar is useful to move between areas and functions without having to go all the way up to the top level
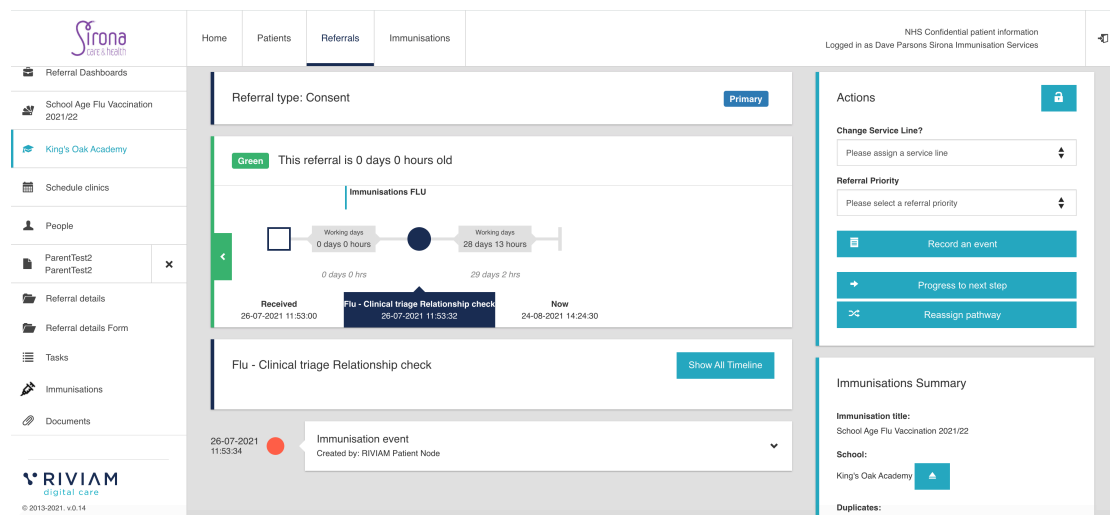

Figure 6 - Using left hand navigation bar

In this example from a flu program, you can click on "Kings Oak Academy" to get back to a school level view, to be able to choose another patient record to view. Otherwise you would have to click on immunisations on the top menu bar, select the appropriate immunization programme, then the school.

From the left hand menu you can easily drill down deeper into this patient - referral details or the immunization record for this current patient. Other User Guides will provide more detail on the options here.

7   You've completed the *How To: Navigate RIVIAM* Guide

Congratulations, you have completed the how to guide on navigate around the RIVIAM Digital Care platform